

Score Release FAQs for Retake Candidates

Q: When will I receive my score results?

A: Score results are expected to be released no later than December 31, 2016. When an exact date is identified, our website will be updated. Monitor www.boardcertifiedteachers.org/score-release for updates.

Q: What time will you release scores?

A: We anticipate releasing scores by noon, CST on the date specified. We are unable to provide a more precise time.

Q: How will I receive my score results?

A: We will release your score results to you via your personal [My Profile](#) account. Note: On the day of, and approximately 2-3 days following score release, you will only have access to your score report. All other aspects of *My Profile* will be unavailable.

Q: What preparations should I make in advance of score release?

A: Please take a moment to:

- Log in to your [My Profile](#) account to ensure you recall your username and password. If necessary, reset your Password or retrieve your User Name by clicking "[Forgot User Name](#)" or "[Forgot Password](#)". Special characters, e.g., asterisks, exclamation points, dashes, periods, etc., cannot be part of your login credentials. (Note: Failure to confirm your username and password prior to the date of score release could result in delayed access to your scores.)
- Verify your preferred contact information (address, telephone number, and email address) and school district information is accurate and up to date.
- Familiarize yourself with the scoring process by reviewing your certificate specific scoring guide and Evaluation of Evidence located at www.boardcertifiedteachers.org/retake-candidates.

Q: How are scores calculated?

A: Your weighted scaled score for each entry or exercise is calculated by multiplying the raw score by the appropriate weight. Your Total Weighted Scaled Score is the sum of the weighted scaled score for all entries and exercises plus a 12-point uniform constant.

For example, if your weighted scaled score is 263, you would receive a 12-point uniform constant score, and your Total Weighted Scaled Score would be 275. This number is then compared to 275, the performance standard established by the Board of Directors. A Total Weighted Scaled Score that equals or exceeds 275 points is required to achieve National Board Certification. To learn more about the scoring process, review your certificate specific scoring guide located at www.boardcertifiedteachers.org/retake-candidates.

Q: Why is there a "0" or an "NS" on my score report?

A: If the space for a score displays a "0" (zero) notation, then one or more of the following applies:

- Your submitted response did not meet the requirements to receive the minimum score of 0.75.
- You did not submit a major piece of evidence—such as the Written Commentary, the student work samples, or the video recording.
- You were not visible in the submitted video recording.
- Your video recording was not viewable.
- Your submission (for certificates besides World Languages) contained student work and/or video-recorded footage that required assessors to have fluency in a language other than English or

Spanish (in certificates that allow Spanish submissions) or it did not contain significant explanations or translations.

- Your video recording had been deliberately and egregiously edited.

Q: Why is the Total Weighted Scaled Score on my score report blank?

A: A final Total Weighted Scaled Score will be computed only for candidates who have received a numeric score on all of the portfolio entries and assessment center exercises. If the space for a score assigned to a portfolio entry or an assessment center exercise displays the "NS" (Not Scorable) notation, then one of the following may apply:

- You did not schedule or attend the assessment center appointment.
- You did not open the assessment center exercise (e.g., left early) and did not view any prompts in the exercise.
- Your submission contained none of the critical components the entry required.
- Your submission revealed that you taught students who did not fall within the defined age parameters.
- Your submission featured content that did not fall within the scope of your selected certificate.
- You are suspected of plagiarism or cheating.
- You are a retake candidate and your portfolio entry did not adhere to the retake guidelines as described in Portfolio Instructions Part I. You will see a Not Scorable (NS) for the entry on your score report, and a previous score will not carry forward.

While it is possible for a candidate to meet the performance standard of 275 point or more without completing all entries and exercises, candidates with an "NS" designation will have an incomplete score profile. National Board Certification cannot be earned by candidates with incomplete score profiles. For more information please review Part 1: Understanding and Interpreting Your Scores located at www.boardcertifiedteachers.org/retake-candidates.

Q: What are Feedback Statements/Recommendations for Focus?

A: Feedback statements appear on your score report for each portfolio entry on which you receive a score less than 3.75. Feedback statements provide insight about the quality of your portfolio entries. Assessors assign feedback statements to highlight points of weakness in a portfolio entry to enable you to target areas for improvement. To learn more about the scoring process, review your certificate specific scoring guide located at www.boardcertifiedteachers.org/retake-candidates.

Q: I didn't achieve. How do I apply to retake?

A: The 2015-16 assessment cycle was the last retake opportunity for any candidate who applied prior to the revision to the certification process and retaking is no longer an option. If you wish to continue your pursuit of Board-certification, you will need to apply as a first-time candidate and begin the process anew. The scores you have received will not be banked.

To learn more about the revised process, visit our website at www.boardcertifiedteachers.org/about-certification/updates. When you are ready to begin again, create an account and register online at <https://nbcmsprod.perfrms.com/>.

Q: When will I receive my NBCT certificate?

A: **New NBCTs:** In January of 2017, we will ship your NBCT certificate to the preferred mailing address listed in your [My Profile](#) account. To prevent delays in receiving your certificate, please confirm/update your preferred mailing address no later than two weeks after score release.

Q: How will my name be printed on my NBCT certificate?

A: **New NBCTs:** Unless you specify otherwise, we will print your certificate using only the first and last name listed in your [My Profile](#) account. To make a change, click on the "Scores" link within your account and follow the prompts provided. You must submit your changes no later than two weeks after score release; requests received after that date will be subject to a \$25 charge.